

Visalia Convention and Visitors Bureau 2024 Annual Report

1. OPERATIONS OF THE BUREAU

The Visalia Convention and Visitors Bureau (VCVB) Board of Directors is comprised of members reflected in the organization's by-laws and has successfully maintained 501-C6 status.

The VCVB Bylaws were modified in 2024 resulting in the reduction of Board Members from fourteen to seven. The board appointments include, a City of Visalia Representative, a Tourism Marketing District Representative and a representative from Sequoia and Kings Canyon National Park. All other board member positions are considered "at-large" and appointed based on personal or professional relationship to group sales or leisure tourism interests.

The Executive Board, comprised of the Chair, Vice Chair and Secretary/Treasurer, meets on an as needed basis to review the Executive Director and evaluate staff compensation and benefits and to conduct investigations.

Beginning in 2024, the Visalia Convention and Visitors Bureau (VCVB) accepted the responsibility of implementing the Visalia Tourism Marketing District (VTMD) Owners Association's Management District Plan. The Memorandum of Understanding developed between the VTMD and the VCVB in 2023 signifies a commitment to implementing DMO best practices and responsible fiscal oversight of both organizations.

2024 Board Development highlights include:

- Serving as the Visalia Tourism Marketing District Owner's Association Management Organization for the compliance of annual spending of the Association's collected assessments
- Completion of the HVS Group and Leisure Travel Economic Impact Study
- Implementation of pilot convention sales incentive program
- Engaging with Destination by Design in collaboration with the Tourism Marketing District
- 7.4% YOY Increase in TOT (Comparing the first 11 months of Transient Occupancy Tax Collection; most recent 2024 data available.)
- Facilitated73 Convention Sales Requests for Proposals
- Implementing the return of the Sequoia Tourism Council "Tourism Summit"
- Retaining Certified Autism Destination Certification

The sales and tourism marketing outcomes achieved in 2024 were highly dependent on the funds generated by the VTMD and the support of our tourism partners. The City of Visalia contributed 32% of the 2024 annual budget of \$1.1 million. The City's contribution toward the work of the Convention and Visitors Bureau was primarily

leveraged to secure conventions/group sales, with the VTMD's funding focused on tourism marketing and investing in destination development initiatives.

The 2024 Visit Visalia Sales and Marketing Plan is provided for your reference along with our year-end financials.

2. SERVICES RENDERED BY THE BUREAU

a. Attract conventions, groups, and meetings to use Visalia as an overnight destination.

- Facilitated 73 Group Leads
 - o Won:17 (24%): 4312
 - o New: 10: 2995
 - Repeat: 7 1317Pending: 19 (26%)
 - o Lost: 32 (45%) RN: 14,932
 - Space/Date Available: 10 RN: 5800
 Downtown Rooms Available: 2 RN: 381
 Lack of Service Recovery: 2 RN: 550
 Unknown: 11 RN: 2760
 Other: 6 RN: 1868
 - o Cancelled: 5 (7%)
- Booking Incentives
 - 2024 Future Business Leaders of America: \$5,0002025 The Wildlife Society: \$5,000
- Implemented Pilot Incentive Program Based on Actualized Room Nights

| \$ Per Room | Incentive Range | |
|-------------|--|--|
| \$29.88 | \$7500+ | |
| \$25.51 | \$3200 -\$6300 | |
| \$20.27 | \$1540-\$2500 | |
| \$17.33 | \$433-\$1300 | |
| | | |
| | | |
| \$953.15 | | |
| \$4,464.25 | | |
| | \$29.88 \$25.51 \$20.27 \$17.33 | |

- o Offered: \$102,226.05 | 3,786 RN
- o Pending: \$78,651.57 | 3,496
- o Lost: \$8,754.84 | 293 RN
- o Committed \$14,820.48: 496 RN
- In-Person Sales Events
 - o Corporate Express March 4-8, 2024
 - o CalSAE Seasonal Spectacular December 5, 2024

- Lead Generation
 - o Knowland Platform engagement and management
 - o CalSAE Seasonal Spectacular December 2024
 - o 2023 Follow-up
 - o Vendor booth management, décor and promotional gifts
 - o Newsletters: CalSAE Pre-event Mailers
 - o 11/13/2024 Sent: 447 | Open Rate: 36.01% | CTR.47%
 - o 11/20/24 Sent: 427 | Open Rate: 24.61% | CTR: .97%
 - o 12/2/24 Sent: 421 | 58.41% | CTR: 1.95%
- Marketing Channels
 - o Digital Campaigns
 - CVENT
 - 1 Diamond Listing
 - 36 Meeting Space and Sleeping Room RFPs Received
 - Meetings+Events (October, November, December)
 - Magazine: 125 Views | 84 Sessions (28s)
 - Email: Total Impressions: 51,361 | Open: 9,422 (18.34%)
 - LinkedIn -Video "What Meeting Planners Say"
 - Total Impressions: 26,142
 - VisitVisalia.com/Meetings-and-conventions
 - o 360 Degree Interactive Virtual Tour
 - Meeting Planner Toolkit
 - Venues & Facilities
 - o Sports Planner Guide
 - Stay & Play
 - Why Choose Visalia
 - Submit RFP
 - o Testimonial Video

 Create and distribute physical and/or electronic brochures, maps, and guides of Visalia and tourism attractions and/or activities to potential meeting planners and their groups and other visitors.

- Visit Visalia Visitor Map and Guide Updated & 55,000 printed May 2024
 Distribution Channels include:
 - Certified Folder: Sacramento, Orange Co, Los Angeles, San Francisco, Burbank, Inland Empire,
 - CA Welcome Centers: SF, Pismo, Mammoth, Cabazon
 - Visalia Hotels bi-weekly distributed by Certified Folder
 - Lead Response | Visitor Requests | Concierge Tables | Welcome Bags
- Distribution of Sequoia Visitors Guide in partnership with STC
 - CA Welcome Centers: SF, Pismo, Ontario, Oceanside, LA, Modesto Airports: San Diego Intl, Burbank, John Wayne, San Jose
- Visalia: Then & Now Self-Guided Tour Map
 Historical Walking Tour App (Created by Visalia Heritage)
- Self-Guided Tours, Trails and Map
 - o Foodie Guide of Visalia Restaurants: Downtown and Mooney Blvd
 - Brewery Tour
 - Coffee Trail
 - Taco Tour
 - Vintage and Thrift Shopping
- Blogs
 - o Brigadier General Charles Young
 - Holiday Gift Guide 2024
 - Holiday Weekend Getaway
 - Christmas Lights Map
 - Best Ways to be Active When Visiting Visalia
 - Visalia and SEKI Bucket List
 - 2025 Fee Free Dates in Sequoia & Kings Canyon NP
 - Updates to 12 key existing blogs

c. Directly market the Sequoia Shuttle and the Majestic Mountain Loop. This should include a marketing plan with the Sequoia Shuttle portion coordinated with Transit and the Loop with the coordinating body.

- Sequoia Shuttle Initiatives
 - Consumer Trade Show Promotions: LA and Bay Area Travel & Adventure Show -Prize basket giveaway
 - Visit Visalia Brochure Prominent content listing
 - o Visit Visalia Website Dedicated pages:
 - <u>Itinerary Page</u> Pageviews: 2,193 | Event Count: 10,658 | TOS: 1m 20s
 - Blog "Ride the Shuttle for the Best Day"
 Pageviews: 924 | Event Count: 4,410 | TOP: 1m 26s
 - Account page "Sequoia Shuttle" Pageviews: 268
 - "Opening Day" Event Listing
 - Outbound Links: 1,064
- Majestic Mountain Loop (MML) Initiatives
 - Majestic Mountain Loop tri-fold brochure Updated and reprinted: 10,000
 - o MML Website: <u>majesticmountainloop.com</u>
 - Users: 19K (26%) | Unique Visitors: 14K (-10%) Pageviews: 31K (-8%)
 (YOY percentage change)
 - Visit Visalia MML Website Content (Page, Blog, Itinerary)
 Total Pageviews: 4,089 | Event Count: 16,809 | TOS: 1m 15s
 - VCA Visitors Guide Ad Co-op with VYMC
 - VCA Road Trips Magazine Ad ¼ page
 - o Yosemite Journal Full Page Ad, Sponsored Newsletter + social media
 - Sequoia Visitor Guide Full Page ad
 - o Lighted Concourse Display Fresno Yosemite International Airport
 - Visit Visalia office Window Display
 - o IPW Expo-Los Angeles

d. Offer convention groups advanced servicing options including welcome packets, concierge desk at event, welcome signs, etc.

DELIVERABLES

- 21 Convention groups, that met at VCC, Marriott and Wyndham, were provided with a variety of the following services:
 - o Room block inventory reports
 - Customized microsite
 - Concierge table
 - Welcome posters
 - o Opening ceremony welcome
 - Personalized attendee itineraries
 - Press release
 - Guest/spouse programs
 - o VIP welcome gifts
 - "Show Your Badge" program (offering event attendees discounts at participating merchants/ restaurants)
 - Post event recap reports
 - Post-Con SWOT
 - Constituent Relationship Management
- e. Manage and enhance the Bureau website and social media to promote the destination in various media outlets to encourage visits to Visalia.

DELIVERABLES

VisitVisalia.com Key Results 2024: (YOY Percentage change)

Users: 513.6K (-7.5%) | Key Events: 46.7K (+41%)

Engagement: 45% (-2.2%) | Pageviews per user: 1.9 (5.7%)

Social Media

Combined platforms: Reach: 24M | Impressions: 28M | New followers: 10,000+

o Facebook: 9.6K likes | +19% YOY

Instagram: 12.1K Followers | +150% YOY
 Twitter: 1,285 Followers | -1% YOY
 YouTube: 416 Subscribers | + 7.5% YOY
 LinkedIn: 419 Followers | +19% YOY
 Pinterest: 178 Followers | + .6% YOY
 Tik Tok: 1,582 Followers | +955% YOY

• Press Releases:

- o Miss America Watch Party Jan 11, 2024
- o Visit Visalia celebrates Autism Awareness Month in April Mar 27, 2024
- o SEKI Remain Open During Scheduled Road Improvements Apr 4, 2024
- o Miss CA Centennial Celebration 2024 Jun 6, 2024
- o Beloved Visalia Landmark to be Removed Jul 26, 2024

• Paid Social Media Campaigns

| 2024 INTERNALLY MANAGED CAMPAIGNS | | | | | |
|-----------------------------------|--|--------------------------------------|------------|-------------------|----------------|
| | Flight | Reach | Engagement | СРС | Total Spend |
| Summer Gas Card | Flight 1: May 15-31, 2024 Flight 2: June 4-19, 2024 | 91,926 | 1,348 | \$0.15/ \$0.52 | \$310 |
| In A Landscape Stay and Play | Aug 30-Sept 14, 2024 | 33,603 | 318 | \$0.47 | \$150 |
| Allure of the Open Road | Oct 26-Nov 8, 2024 | Views: 52,441 Reach: 38,717 | 1,225 | \$0.16 | \$200 |
| Miss America Teen Watch Party | Dec 31, 2024 | Views: 8,953 Reach: 5,665 | 798 | \$0.31 | \$48.87 |
| TOTALS | | 169,911 | 3,689 | Avg \$.32 | \$708.87 |

f. Maintain a Calendar that lists major Festivals and Events that are taking place in Visalia, and the surrounding area, that could attract visitors and incur overnight stays.

DELIVERABLES

- Tourist friendly events are found on www.visitvisalia.com/calendar
- 2024 Events listed: 278 | Pageviews: 52,4654
- Number of Events Marketed: 1
- Created POS cards with QR code linked to Calendar of Events and distributed to Lodging Partners
- g. Provide day-to-day management activities, including planning, acquisition of services, equipment, supplies and facilities to fulfill the annual Sales and Marketing Plan of the Bureau.

DELIVERABLES

Office operations, responsiveness to group sales initiatives and tourism marketing strategies were implemented with positive results.

3. ACTIVITIES TO BE TAKEN BY THE BUREAU WITHIN THEIR SCOPE OF WORK, THE VCVB SHALL:

a. Conduct sales, marketing, advertising, and public relations activities that will attract conventions & meetings and extend leisure overnight stays in Visalia hotel properties for a greater economic impact.

DELIVERABLES

Refer to: 2 a, b, c, d, e, f, g

Extend Stays: All but one convention lodging property offer the group rate 3 days pre- and 3 days post.

b. Implement a comprehensive and strategic Sales and Marketing Plan developed by the Executive Director to be executed by VCVB Staff.

Marketing Plan Top Line Strategies

- Deploy Marketing initiatives to expand our destination brand domestically and globally
- Generate group meetings and convention leads to support our funding partners
- Engage industry leaders and community champions to amplify the Visit Visalia brand
- Advocate for tourism growth

- Sales: Refer to items 2 a, d
- Tourism: Refer to items 2 b, c, e, f and additional items below
 - Visit Visalia
 - o Sequoia Visitors Guide Full Page Back Cover
 - Sequoia Visitors Guide Full page CAC
 - Certified Folder Display Brochure placements throughout California
 - Visit California Newsletters Dedicated: Aug 6, 2024
 (Sent 210,647 | Open Rate: 41.42% | CTOR: 2.89%)
 - Visit CA Road Trips Magazine CVTA 2-pg Co-op spread
 - o Visit CA Visitors Guide MML, STC, Visit Visalia
 - Expedia: VCA co-op
 1st Flight: Jan 1-15, 2024; 2nd Flight: Oct 1-Nov 30, 2024
 - o Westways Magazine: Full Page Feb/Mar/Apr 2024 | 4.9M circulation
 - Consumer Newsletters
 - Jan 5, 2024 Sent: 5,651 | Open Rate: 19% | CTR: 3.29% Apr 30, 2024 - Sent: 5,971 | Open Rate: 21.61% | 4.14% Dec 4, 2024 - Sept: 6,762 | Open Rate: 22.24% | 3.7%
 - Hotel Beds: International marketing targeting travel agents and strategic partners (Visit CA Partnership)
 - Flight: Sept 15, 2024-Mar 31, 2025 (Campaign In-process)
 - o USA Today Branded Content: Flight: Feb 8 Mar 8, 2024
 - Majestic Mountain Loop
 - CA Visitors Guide: 1/6-page MML ad (Co-op with VY | MC)
 - CA Road Trips Magazine: ¼ page MML ad
 - Yosemite Journal: Full page MML ad + advertorial
 - Visit Yosemite | Madera County Visitors Guide: Full page MML ad + advertorial.
 - Sequoia Visitors Guide: Full page MML
 - Fresno Yosemite International Airport: concourse display
 - Visit Visalia office window display
 - Social Media: Managed by Mountain High Images (2023)
 - o Facebook likes: 2.5K | Instagram followers: 402 | Twitter followers: 87
 - o Corporate Partnerships: Enterprise Rental Car and National Rental Car
 - o User discount on Enterprise and National Rental Car
 - Visit Visalia Website: See page 5
 - o Total Pageviews: 4,088

- Interviews, Podcasts, Appearances
 - o Univision CAD, Interview with Carlos Trejo: April 1, 2024
 - o 95.7FM Mike Pesto: Sequoia Legacy Tree, Aug 1, 2024
 - o 95.7FM Mike Pesto: Charles Young, Aug 15, 2024
- Hosted FAMs, Influencers and Travel Writers

| VCA France - Travel Agents | March 22, 2024 |
|--|------------------|
| Ribanna Ginsberg | May 10, 2024 |
| Juan Toselli, Juan Toselli Intl Tours | May 8, 2024 |
| Jane Canapini, Grown Up Travels | May 9-10, 2024 |
| Georgina Fuller - (CVTA) iPaper UK Georgina, Autist Son and Her Dad | May 24-30, 2024 |
| Marjorie Dewey - Visit CA Japan | Sept 4, 2024 |
| Scott McConkey (MSN, Blog) | Sept 6-8, 2024 |
| Colleen Goldhorn STC sponsored for Visit USA Parks | Aug 27-29, 2024 |
| Svenja Borberg - Blogger VCA Germany | Sept 19-22, 2024 |
| Kyle Mulinder - @BareKiwi Visit CA GIAB | Sep 20-22, 2024 |
| London Chef's Table - CVTA | Oct 3, 2024 |
| Profi Trip - Ag Tour with John Oneto | Nov 1, 2024 |

Examples of marketing materials are on file and available upon request. The 2024 Sales tracking form is available upon request.

- c. Submit an annual review to the City Council each year that describes the success of the VCVB over the previous year.
- d. By October 14, 2024, provide an account of the proposed services for the next calendar year.

- e. Include any updates on partner organizations that the VCVB may be closely involved in. By October 12, 2024, provide an account of proposed services for the next contract year (s).
 - •VCVB will continue to work with our key partner organizations to deploy relevant strategies that enhance tourism travel.

- Sequoia Tourism Council Key Initiatives
 - Sequoia Visitor Guide <u>www.discoverthesequoias.com</u> Distribution channels include:
 - o Certified Folder
 - o Chambers of Commerce
 - o Tradeshows: WAE, LA Travel Show, Bay Area Travel Show
 - Advertising and Marketing
 - CA Visitors Guide: 1/8-page STC ad (co-op with CVTA)
 - Yosemite Journal: STC Ad Full page + advertorial + e-blasts
 - o Big Blend Podcast monthly: 12 (Jan. Dec. 2024)
 - National Parks Trip Media Leads
 - Social Media: Managed by Topograph
 - o Facebook likes increased 6% to 7.2K
 - Instagram followers: increased 24% to 2,138
 - Twitter followers: decreased .85% 578
 Results
 - Trade Shows
 - World Ag Expo (Feb. 2024)
 - Los Angeles Travel & Adventure Show (Jan 3-4, 2024)
 Guides Distributed: 550
 - o Bay Area Travel & Adventure Show (Mar 16-17, 2024)
 - o Website: <u>www.Discoverthesequoias.com</u>
 - o Users: 2,820 | Pageviews: 3,896
 - Tourism Summit September
 - o Secured Ryan Becker, Senior VP Visit California as keynote
 - Engage panel of local industry leaders:
 Sintia Kawasaki-Yee, Anil Chagan, Connie Conway, Mike
 Washam, Rob Taylor

Central Valley Tourism Association - Key Initiatives

- CVTA Map and Guide
- Co-op Visit CA Visitor Guide
 - o Full page ad: 8 partners / co-op funding by Visit CA
- Trade Shows
 - o IPW (Los Angeles, CA 2024)
- Website: https://www.visitcentralvalley.com/
- UK Trade and Media Representation: Black Diamond | International Tourism Group
 - o Hosted Chefs Table London, Oct 3, 2024
 - o Media FAM: Georgina Fuller Paper, May 24-30, 2024
- Visit CA Consumer Newsletter: March 20, 2024

High Sierra Visitor Council - Key Initiatives

- o French Trade and Media Representation:
 - o Interface Tourism France to the trade and media
- Contract with Local Freshies for social media and content creation.
 - o Followers IG: 2,841 | FB: 12K
- HSVC Social Influencer and Trade FAMs
 - Interface Travel Agent FAM March 22, 2024
 Travel Agents
- Trade Shows
 - o IPW Los Angeles, CA June 2024
 - Brand USA Media Forum
- Website: https://californiahighsierra.com/
 - o Multilanguage Itineraries: English, French, German, Chinese
- o Visit CA Consumer Newsletter: April 17, 2024

Visit California Key Initiatives

- Story Submissions: 6 Submitted, 3 published
- 2024 Media FAMs:

Svenja Borberg – Visit CA Germany, Sept 19-22, 2024 Kyle Mulinder – Visit CA GIAB, Sept 20-22, 2024

Website: https://www.visitcalifornia.com/places-to-visit/visalia/

• US Travel Campaigns

- Brand USA
 - Global Inspiration Program 2025 Visalia Cities Page
 - o <u>English</u>
 - o French
 - o Total countries reached in print and digital: 192
 - o Total Printed Guides: 125,000
 - o Total expected impressions: 2.5 M

Visit USA UK

- Membership listing webpage
- o Member listing in Visit USA UK Travel Planner: 1/2 Page
- o 19.54 UMV | 74K monthly reach
- f. Book 7300 room nights in new sales, where the lead is generated by the $VCVB^{\ast}$

Total: 17 RN: 4,312 New: 10 RN: 3,210

Number generated by CVB: 6 RN: 1,090

g. Assist with at least 2,000 additional room nights, where the lead comes from another source, but assistance with room nights or making of the proposal was needed from the VCVB*

*f & g DELIVERABLES

| 2024 Booked Business | | | | |
|----------------------|----------|-------------|-------|---------|
| | Meetings | Room Nights | Goal | Percent |
| | Booked | | | of Goal |
| New Business | 10 | 3210 | 7,300 | 56% |
| (CVB lead) | 6 | 816 | | |
| Re-bookings | 7 | 1433 | 0 | |
| (Repeat <3 | 7 1433 | | O | |
| years) | | | | |
| Re-booking | 2 | 165 | | |
| CVB Lead | 2 | 105 | | |
| Leads Generated | 11 | 3496 | 2,000 | 175% |
| Outside CVB | | J470 | 2,000 | 1/3/0 |
| TOTAL | | 8890 | 9,300 | 95.6% |

h. Develop new local travel itineraries and/or micro-adventures to entice visitors to stay, including a specific plan and implementation for target marketing the itineraries/adventures.

DELIVERABLES

- New Itineraries
 - o Coffee Trail
 - Vintage and Thrift Shopping
 - Christmas Weekend Getaway
- Updates to 12 key existing blogs and Itineraries
- i. Develop local features and attractions for new or returning visitors to further engage with.

DELIVERABLES

- Renewed Commitment to CAD with renewal of Certified Autism Centers 15 Total Partners (6 hotels, 7 attractions, 2 businesses)
- Updated Tulare County Museum Display
- Developed specialized tours for convention groups

International DX - Garden Tour

Knights of Columbus - Historic Walking Tour

Profi Tours – Ag Tour

Photo Bingo - Murals - Historic Sites - Public Art

Collette Tours - Historic Tour

j. Provide personalized tourist information and assistance where needed.

DELIVERABLES

- Visitor Center Information Requests
 - o In Office Visitors: 966 | +3% YOY
 - Geographics by Country (total: 27 countries of origin)
 - o United States: 680 (total: CA: 337, 45 states of origin)

o France: 49

o Germany: 40

o UK: 33

o Canada: 28 o Australia: 24

o All others: 112

k. Share tradeshow calendar, industry partnerships and memberships with CITY for mutual planning purposes.

DELIVERABLES

Decisions to attend trade show/prospecting events are advised by and coordinated with the Visalia Convention Center, Marriott Hotel and Wyndham Hotel. Sales staff from additional lodging properties are consulted and invited to attend the events.

<u>Appendix</u>

A) Board of Directors January – June:

| Steve Nelsen | Chair | Downtown Visalians | |
|--------------------------|------------|------------------------------|--|
| Katy Young | Vice Chair | ImagineU Children's Museum | |
| John Oneto | Treasurer | Naturally Nuts | |
| Anil Chagan | Secretary | Comfort Suites & Hampton Inn | |
| Richard Feder | | Visalia Mall | |
| Carrie Groover | | Visalia Marriott Hotel | |
| Aaron Hensley | | Valley Oaks Golf Course | |
| Roger Hurick | | Adventure Park | |
| Bob McKellar | | McKellar Family Farms | |
| Adrian Reynosa | | Visalia Convention Center | |
| Samantha Rummage-Mathias | | Wyndham Visalia Hotel | |
| Michael Seaward | | The Darling Hotel | |
| Brett Taylor | | Council Member | |

July - December

| Steve Nelsen | Chair | Downtown Visalians |
|----------------------|-------------|---|
| Katy Young | Vice Chair | ImagineU Children's Museum |
| John Oneto | Treasurer | Naturally Nuts |
| Anil Chagan | Secretary | Comfort Suites & Hampton Inn |
| Denise Taylor-Conner | | Holiday Inn Express |
| Sintia Kawaski-Yee | Ex- Officio | Sequoia and Kings Canyon National Parks |
| Adrian Reynosa | | Visalia Convention Center |
| Brett Taylor | | Council Member |

B) Economic Impact Calculator Methodology

In 2024 the economic impact of Visalia's group and leisure travel was calculated by HVS. They estimate a convention attendee represents \$347 in economic impact. The 2024 HVS Study is available upon request.

C) CVB Convention, Meeting & Event Calendar 2024



CVB Convention, Meeting & Event Calendar

2024

1. January 5-7, 2024: Knights of Columbus Deputy District Meeting

February - 13 -15: World Ag Expo

- 2. February 21 24, 2024: United Pentecostal Western District Ladies Conference
- 3. March 4-6, 2024: Bio Solutions Conference and Expo (200 attendees, 281 room nights)
- March 7-10, 2024: OneT Works (Citywide-no room blocks)
- March 20 27, 2024 International Order of Rainbow Girls (Citywide)

March 31, 2024: Easter

- April 4-7, 2024: CCGI State Gymnastics Championship (Citywide)
- April 10-13, 2024: International DX Convention -North (VCC/Marriott, Wyndham, Comfort Suites)
- 8. April 17-20, 2024: United Pentecostal WD Youth Convention (Citywide)
- 9. May 1-4, 2024: Great Western Fan Festival (Citywide)
- 10. May 14 19, 2024: Knights of Columbus State Convention (Citywide)
- 11. June 8-16, 2024: Miss California (100th Anniversary)
- 12. June 20-22, 2024: Jobs Daughters
- 13. June 25-30, 2024: American Legion Department of CA
- 14. July 29-Aug 2, 2024: Assembly of the Lord Jesus Christ
- 15. August 15-18, 2024: California Consortium of Addiction Programs
- 16. August 16-17, 2024: Pacific Union Conference iShare
- 17. September 30-October 1, 2024: Digital Promise, Innovative Schools
- 18. October 3-5, 2024: Rhinos Corps
- 19. October 14-19, 2024: California Order of Eastern Star
- 20. October 25-26, 2024: Golden State Chapter -OES Youth Leadership
- 21. November 6-9, 2024: Academic Senate for California Community Colleges
- 22. November 7-9, 2024: Central Pacific Ministry Network
- 23. November 14-17, 2024: Future Business Leaders of America
- Newmarket Air Holidays Tours (Wyndham) 8 Dates (3/16, 4/27, 5/25, 6/15, 9/14, 9/28, 10/12, 11/16

D) Key Destination Industry Partnerships 2024

- Brand USA
- Visit California
- Visit USA UK Association
- Cal Travel Association
- California Society of Association Executives (CalSAE)
- High Sierra Visitors Council
- Central Valley Tourism Association
- Sequoia Tourism Council

E) Visit Visalia Trade Show Calendar 2024

Suzanne Bianco:

- 1. TravMedia IMM USA/ VCA New York Media Mission (Jan. 24-26, 2024)
- 2. New York Travel Show (Jan. 27-28, 2024)
- 3. Go West Summit (Feb. 26-29, 2024)
- 4. Visit CA Outlook Forum (Mar 10-13, 2024)
- 5. IPW Los Angeles MML (May 3-7, 2024)
- 6. Visit CA LA Media Reception (Oct. 10, 2024)

Sherrie Bakke:

- 1. Corporate Express: Woodland Hills, CA (March 4-8, 2024)
- 2. Seasonal Spectacular: Sacramento, CA (December 4-5, 2024)