### **PERFORMANCE DASHBOARD – November 2024**

**Convention Sales Pipeline – October Results** 

#### Open Leads | RFPs:

Sourcing rooms and meeting space

#### **Proposal Submitted-**

#### **Contracts Pending:**

Client has received proposal and/or contracts.

Contracted: Meetings was awarded to Visalia and signed contracts have been received

#### **Lost Business:**

Client has declined Visalia's proposal in favor of another destination.

**Servicing**: Visit Visalia provided event services such as Concierge Table, Press Release, Registration supplies, Welcome Posters, etc.



#### **Website Results:**

# VISITVISALIA.COM OCTOBER 2024 SNAPSHOT

#### **TOP 10 PAGES**

	Landing page	Views	Key events	Views per session
1.	/	21,122	1,122	1.49
2.	/plan	12,139	563	1.23
3.	/calendar	9,483	307	2.53
4.	(not set)	5,670	6	5.01
5.	/things-to-do	3,415	198	2.72
6.	/itineraries	3,166	152	2.64
7.	/FINALDRAFTOKTO	1,925	0	17.04
8.	/stay	1,380	371	1.83
9.	/sequoia-national-p	1,341	79	1.8

334K
EVENT COUNT

41K
USERS

48,373
SESSIONS

47%

-0.3%

-14%

11.9%

6.3%

Previous YEAR comparison

**ENGAGEMENT RATE** 

#### PERFORMANCE DASHBOARD

# VISITVISALIA.COM Geographic Detail OCTOBER 2024

	Country +	↓ Active users	New users	Engaged sessions	Engagement rate
	Total	<b>40,684</b> 100% of total	<b>39,929</b> 100% of total	<b>22,786</b> 100% of total	<b>47.1%</b> Avg 0%
1	United States	38,448	37,667	22,081	48.11%
2	(not set)	875	875	55	6.3%
3	Canada	171	168	103	56.28%
4	Germany	113	112	38	30.89%
5	United Kingdom	96	95	47	48.96%
6	Mexico	76	75	53	60.92%
7	Netherlands	76	74	46	57.5%
8	France	72	71	35	51.47%
9	Iran	54	55	4	8.33%
10	Australia	51	49	38	64.41%

**INSTAGRAM: Top Social Media Platform** 



Plays: 31K Reach: 22,211

Engagements: 2,589

#### Stats: **Followers** 11.3K Oct 2024 **Engaged** 3.5K Accounts Reached 226,000



Campaign: Live

Reach: 8,741 Clicks: 202

CPC: \$.30

#### PERFORMANCE DASHBOARD

#### **SOCIAL MEDIA** OCTOBER 2024

#### **SOCIAL MEDIA FOLLOWERS**











651K

Facebook Reach

226K

Instagram Reach

YouTube Video

Stats:

456 **Views** 

8.2 hrs

**Watch Time** 

#### TikTok

Video Views: 14K **Profile Views: 478** Followers: 1.3K



#### **Media Mentions**





Big Blend Radio –Oct 3, 2024 Celebrate Fall in California's Sequoia Country https://discover-the-sequoias.podbean.com/

#### PR / FAM – September 2024

<b>,</b>			
London Chef's Table CVTA/ Black Diamond	Oct 3, 2024	Modesto coord media event with Black 10-20 media members.	
Collette Tours Vinette DiGregorio	Oct 30-Nov 2, 2024	Product developer and operations team in Visalia to firm up 2025 tours.	
Discover CA's Central Valley	Oct 6, 2024	Roam	London's Chef Table
Discover CA's Central Valley	Oct 6, 2024	Well Being Magazine	London's Chef Table
Nature's Wonder Kings Cyn	Oct 8, 2024	MSN	Scott McConkey
Na <u>ture's Wonder Kings Cyn</u>	Oct 8, 2024	Yahoo	Scott McConkey
Nature's Wonder Kings Cyn	Oct 8, 2024	Miles with McConkey Blog	Scott McConkey

#### **2024 VISITOR SERVICES**

<u> </u>						
Source	ОСТ	YTD	Top Countries USA Canada, France, Austria,	USA Canada, France, Austria, OH TX W		<u>States</u>
Walk-in	91	900			CA OH, TX, WI, AZ, ID,	
Phone	3	90	Germany, Netherlands, UK, Argentina, Australia, Ireland	IL, KS, ME, MI, MO, NC, IK, OR		
Digital	0	7				

#### PERFORMANCE DASHBOARD

## Sequoia & Kings Canyon Visitation - 2024

Month	Sequoia	Kings	Combined	% of change
		Cyn	Total	to prior year
Jan	48,948	16,534	65,482	56%
Feb	39,889	13,791	53,680	10%
Mar	69,652	20,096	89,748	903%* ←
Apr	89,121	32,384	121,505	108%
May	137,644	90,635	228,279	57%
Jun	124,873	103,491	228,364	5%
Jul	213,979	120,497	334,476	11%
Aug	200,233	112,327	312,560	21%
Sep	149,404	91,517	240,921	3%
Oct				
Nov				
Dec				

July saw 46% increase over June. Sept: Coffee Pot Fire – Mineral King closed, some smoke impacts.

March: Hard closure due to winter road damage in 2023. Total visitation 8,952.



#### **STC Tourism Summit**

October 24, 2024 | Visalia Marriott Hotel Total Estimated attendance: 100+

# PARTICITY CONTINUES OF THE PARTICIPATION OF THE PAR

#### **Keynote Speaker**

Ryan Becker, Visit California

Senior Vice President of Communications and

Strategy

#### PERFORMANCE DASHBOARD

#### **Panelists**

Anil Chagan, Sintia Kawasaki Yee, Connie Conway, Michael Washam, Rob Taylor



