

VISALIA CONVENTION AND VISITORS' BUREAU

Wednesday, August 13, 2025 • 9:00 a.m.

Meeting Minutes

City of Visalia Administrative Offices -220 N. Santa Fe

Chair: Steve Nelsen	Staff: St	nerrie Bakke			
Members Present: Anil Chagan Denise Taylor-Conner Walter Deissler Sintia Kawaski-Yee: ex-c Cynthia Padilla-Nowako John Oneto Brett Taylor		Members Absent:	Present - 6 Absent – 2 Quorum – Y	Others Present/Guests: Carrie Groover, Marriott John Lollis, Assistant City Manager Samantha Mathias, Visalia Convention Center	
TOPIC		Discussion/Recommend	lations	ACTION	RESPONSIBLE
Call to Order Public Comment	Welco Conve No pul	Nelsen, Chair, called the meeting me Samantha Mathias, General ention Center Colic Comment Callowed for comments on subject matters performs	I Manager, Visalia	Information only No Public Comment	Nelsen
Approval of Meeting Minutes	time, on it Deissler	Each speaker will be allowed three minutes. No ems mentioned in public comments. motioned to approve the June 11 s. Conner seconded the motion. Motion.	, 2025, regular meeting		Deissler/Conner

2. Financial Report	Oneto presented the July Financials.	July Financials	Chagan/ Padilla- Nowakowski
	The City of Visalia has not provided 2025 funding or a contract.		
	The incentive program has exceeded the approved \$120,000 with \$150,000 offered to new groups. Financial commitments prior to the actualized room night incentive program are not included in the \$120,000. These funds are accounted in the 2025 Balance Sheet under Board Designated Incentives.		
	The Board will re-evaluate the incentive program during the September meeting.		
	Chagan motioned to approve the June 2025 financials. The motion was seconded by Padilla-Nowakowski. Motion approved.		

3 2024 Annual Report	reviewing the CVB 2024 Annual Report and struggled with understanding what the numbers meant. When reviewing 2 of the deliverables: 7300 new room nights and 2000 assists. The data presented did not tell a complete story. With guidance from Samatha, we have strengthened our case for support by reporting the leads generated by the CVB and identifying the new and renewed business resulting from CVB Leads. The outcome of our work in 2024, regarding convention sales, had no material change, only the presentation of the reporting. Although the CVB was not given a lead generation goal, all booked business begins with a lead. Showing our work demonstrates the investment and contribution from the CVB regarding lead generation. Chagan motioned to revise the 2024 Annual Report reflecting the details of the CVB's work. Recognizing the City is reviewing the CVB's expected deliverables, Board Chair Nelsen will convene a task force to present suggested deliverable to the City Manager. Oneto seconded the motion. Motion approved.	contract task force	Chagan/Oneto
	Informational Items		

Tourism Marketing District	 Reported on the Basecamp Better platform of itineraries. Shared the Live Visalian deliverables Exploring the development of an Ag, Art and Preserve Tour with Sequoia Riverlands Trust and Arts Visalia. The tour will be marketed in southern California. The proposed date is Friday, March 13. 	Information Only	Chagan
	 TMD is researching expanding their management district plan to include all hotels and short-term rentals. Website funding of \$20,000 redirected into tourism marketing. The next meeting is August 27, 2025 		
3. SEKI Report	 Dark Sky Festival is September 12-14, 2025. Two congressional visits scheduled next week Applied for Great American Outdoor Act funding to address wastewater, housing, concession improvements and campgrounds. Lost to proposal to Grand Tetons. Crystal Cave will close 9/7 to work on repairing the road. Seasonal staffing release will create a 45% vacancy for public facing services. Pending film project with the National Parks Foundation SEKI lodging is doing better than other national park lodging. Nonresident fee will be implemented. 	Information Only	Kawasaki-Yee

propos We har website Marketing: C Convention S Attend with Vis Schedu Repeat: Lost -A propos Jobs D Miss CA New: HPN - C Califor Jehova Contracted: Repeat Miss Ca Leisure Updat Flying E North F Fall Ma Admin/Opera	ed American Society for Association Executives – LA sit California Uled: HPN Global in Las Vegas merican Legion 2027-2029: Due to not receiving our al from the meeting planner. aughters every year vs every other a 2027, 2028 confidential client (believe they are faith based) and Emergency Services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other are faith based) and Emergency Services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other are faith based) and Emergency Services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other are faith based) and Emergency Services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other are faith based) and Emergency Services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other and the services Association and Witness Statewide Convention alifornia 2026 aughters every year vs every other and the services are faith based) and the services are faith based on a services and the services are faith based on a services and the services are faith based on a services and the services are faith based on a services are faith based on a services and the services are faith based on a servic		
outrea Februa	ry 2025 ned the regular meeting at 10:25 am	Adjourn	Nelsen