

SOCIAL STORY

Independent Family Stay at Comfort Suites Visalia



Hotels are places we stay at when we go on trips.

On this trip, we will be staying at the Comfort Suites hotel in Downtown Visalia.



The Comfort Suites Visalia
is a Certified Autism Center.



It also recognizes the
Hidden Disabilities
Sunflower Program.



By utilizing the Hidden Disabilities Sunflower Program, you can discreetly let hotel, attraction and restaurant staff know that you or someone you are traveling with has a hidden disability.

Additional accommodations may include:

- Expedited hotel check-in or restaurant seating when possible
- Consideration for a specific seating request
- Quick checkout if the need to leave arises
- Allowing outside food or accommodating a special request for the individual on the spectrum
- Understanding that the person may be non-verbal, have difficulty sitting still and making eye contact



When we arrive at the Comfort Suites, we will enter the hotel through the two glass doors and walk into the lobby.



In the lobby we will go to the reception desk to check in and tell the staff that our family has arrived.

Sometimes the lobby area can be loud, so I might want to wear headphones to help reduce the noise.



While at the reception desk, my family can ask if we can check out a sensory backpack.

If one is available, I can use it during our entire trip. It will include different sensory toys for me.



Depending on which floor our room is on, we may need to go in an elevator.

If I rather use the stairs, my family can ask a staff member where they are located.



There are many different types of hotel rooms. Our room will look similar to this one. It will have one or two beds and a bathroom with a bathtub, shower or both.



Each morning the hotel serves everyone breakfast. My family can ask a manager if there is an empty meeting room available, if there is, we can ask if we can eat in it for more privacy. Or we can eat in the dining area with the other hotel guests.



There is also a small store where we can buy snacks and drinks. Or there are many downtown restaurants near the Comfort Suites that my family and I can walk to.



If my family or I have any questions during our stay, we can ask one of the friendly Comfort Suites staff members. They would be happy to help us if we need any assistance.



When our trip is over,
we will pack up our
luggage and check out
of our hotel room at
the reception desk.

If we checked out a
sensory backpack we
will also return it.

